



Neighborhood
Family Practice
COMMUNITY HEALTH CENTERS

Health. Care. Community.

2024 Annual Report





Domonic Hopson
President and CEO

A message from President and Chief Executive Officer **Domonic Hopson**

On behalf of Neighborhood Family Practice, I'm honored to share our 2024 annual report — a reflection of 45 years rooted in care, community, and commitment.

This past year, our team of over 200 dedicated professionals worked tirelessly to deliver compassionate, high-quality care to the 21,853 patients who trust us as their medical home. From deepening culturally responsive partnerships to expanding access through new facilities and pharmacy services, we remained focused on meeting people where they are — and serving with dignity and respect.

Our collaboration with Birthing Beautiful Communities strengthened support for expectant mothers. Our W. 130th Street project reimagines a former pharmacy into a thriving hub for health. And our most successful Summer in the City benefit to date reaffirmed the incredible generosity of our supporters and the power of community.

The honors we received in 2024 — from Crain's, Cleveland Magazine, and national organizations — are a tribute to the passion and purpose that drive our mission each day.

Thank you for standing with us. Together, we are honoring a legacy of care — and carrying it forward with heart.

With gratitude,

A handwritten signature in blue ink, appearing to read "Domonic Hopson". The signature is fluid and stylized.

Domonic Hopson
President and Chief Executive Officer
Neighborhood Family Practice

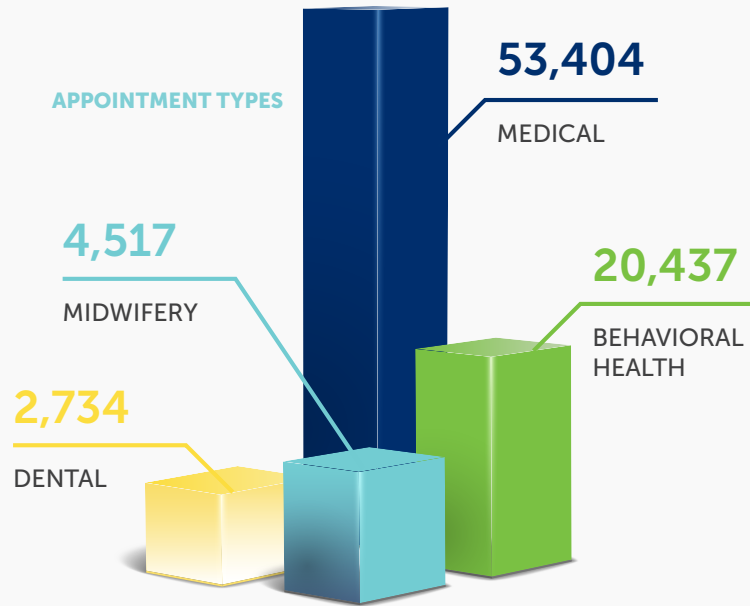
NFP 2024 By the Numbers: Serving Our Community with Comprehensive Care and Compassion

OF PATIENTS SERVED

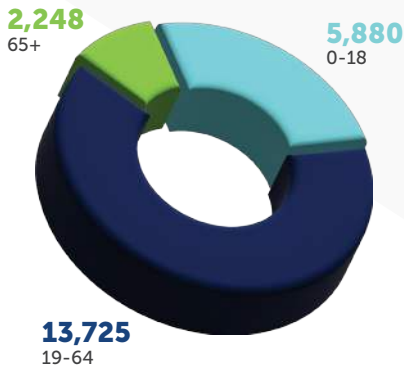
21,853

OF VISITS

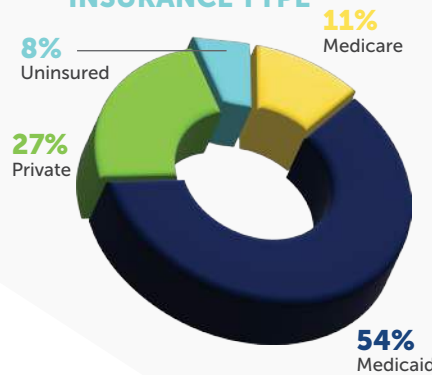
81,092



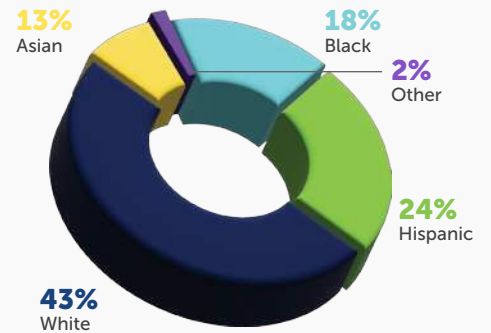
PATIENTS SERVED BY AGE GROUP



PATIENTS SERVED BY INSURANCE TYPE



PATIENTS SERVED BY RACE/ETHNICITY



Source: Bureau of Primary Health Care, CY 2024 Uniform Data System Report

Clinical Pharmacy Services

548
Patients

2,565
Visits

Midwifery Services

268
Births

2024 Finances

Support	
Grants	\$6,208,846
Contributions	\$1,399,749
Total Support	\$7,608,595
Revenue	
Medicare and Medicaid	\$10,067,332
Private insurance and self-pay	\$2,327,732
Medicaid provider incentive program	\$1,303,533
Prescription Plan fees	\$829,183
Pharmacy revenue, net	\$4,571,332
Miscellaneous	\$3,496,171
Total Revenue	\$22,595,283
Total Support and Revenue	\$30,203,878
Expenses	
Program Services	\$19,758,568
Support Services	\$6,619,197
Total Expenses	\$26,377,765
Total other changes	(\$6,373)
Net Assets	
Increase in net assets	\$3,819,740
Net assets, beginning	\$9,723,194
Net Assets, Ending	\$13,542,934



**Neighborhood
Family Practice**
COMMUNITY HEALTH CENTERS

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View the full
report here.



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