

FALL 2023 NEWSLETTER

Neighborhood
Family Practice
COMMUNITY HEALTH CENTERS

We Are On A Mission



Neighborhood Family Practice (NFP) holds a special place in the hearts and minds of our patients, staff and community members like you. As a federally qualified health center, NFP also holds a special place in the health care ecosystem. We ensure that over 21,000 patients receive high-value health care, no matter their ability to pay.

And while we've successfully fulfilled our mission since 1980, I am excited to share that we recently launched our 2023-2025 strategic plan with a new mission, vision and values that define how we will continue to do our work going forward. It is our renewed commitment to how we take care of our patients, our community and ourselves.

This new focus provides us with momentum to continue facing the challenges presented by the decrease in federal funding tied to COVID-19 and increasing costs for care. Our team remains committed to seeking innovative ways to increase access to high-value care, seek operational efficiency and maximize opportunities to benefit from improved patient outcomes.

We know that our patient outcomes are tied to what happens beyond the walls of our community health centers which is why we must continue to bridge gaps to care for those who are navigating poverty. Filling the gaps which are often not reimbursed by insurance for things like transportation, language interpretation and translation and critical staff will help our patients navigate health care for themselves and those they love. We can't do this alone. We rely on you and others who support NFP's mission, to play a critical role as a bridge builder and connector to care for the patients NFP has the privilege to serve.

Please consider a show of generosity to ensure that our patients continue to thrive in our community.

Domonic Hopson,
President and CEO

MISSION

A trusted partner building healthy communities by providing high-value health care for all.

VISION

Empowering everyone on their path to better health

VALUES

Inclusivity • Respect
Equity • Excellence
Innovation

Donate today
by scanning
the QR code
or using the
enclosed
envelope.



NFP IN THE COMMUNITY



Celebrating Families and Babies

In celebration of **National Midwifery Week** in October, NFP hosted a neighborhood birthday party for babies born in 2022 and 2023. NFP's midwifery team welcomed community residents, as well as current and former patients who shared the joys and lessons of their baby's first year. NFP midwives provided prenatal care and assisted in the delivery of the daughter of Erika Babb (left).



HIV Prevention

Cleveland's Stockyards and Detroit Shoreway neighborhoods (zip code 44102) have the highest prevalence of HIV on Cleveland's west side. NFP HIV Prevention Coordinator Rae Onders (above left) and HIV Prevention Nurse Brittani Flory (above right) provide HIV testing, education on prevention measures and connection to NFP's HIV care team for those with, or at risk of contracting, HIV at a variety of community events.



National Health Center Week

In August, NFP Patient Advocate **Claudia Salvetti** received a Health Care Hero Award during the citywide celebration of National Health Center Week 2023. She was recognized for her hard work in removing barriers to care for patients by arranging language interpretation and transportation services and connecting them to other agencies for social services support. Also pictured are NFP President and CEO Domonic Hopson, (above left) and NFP Puritas Community Health Center Site Manager John Jason (above right).

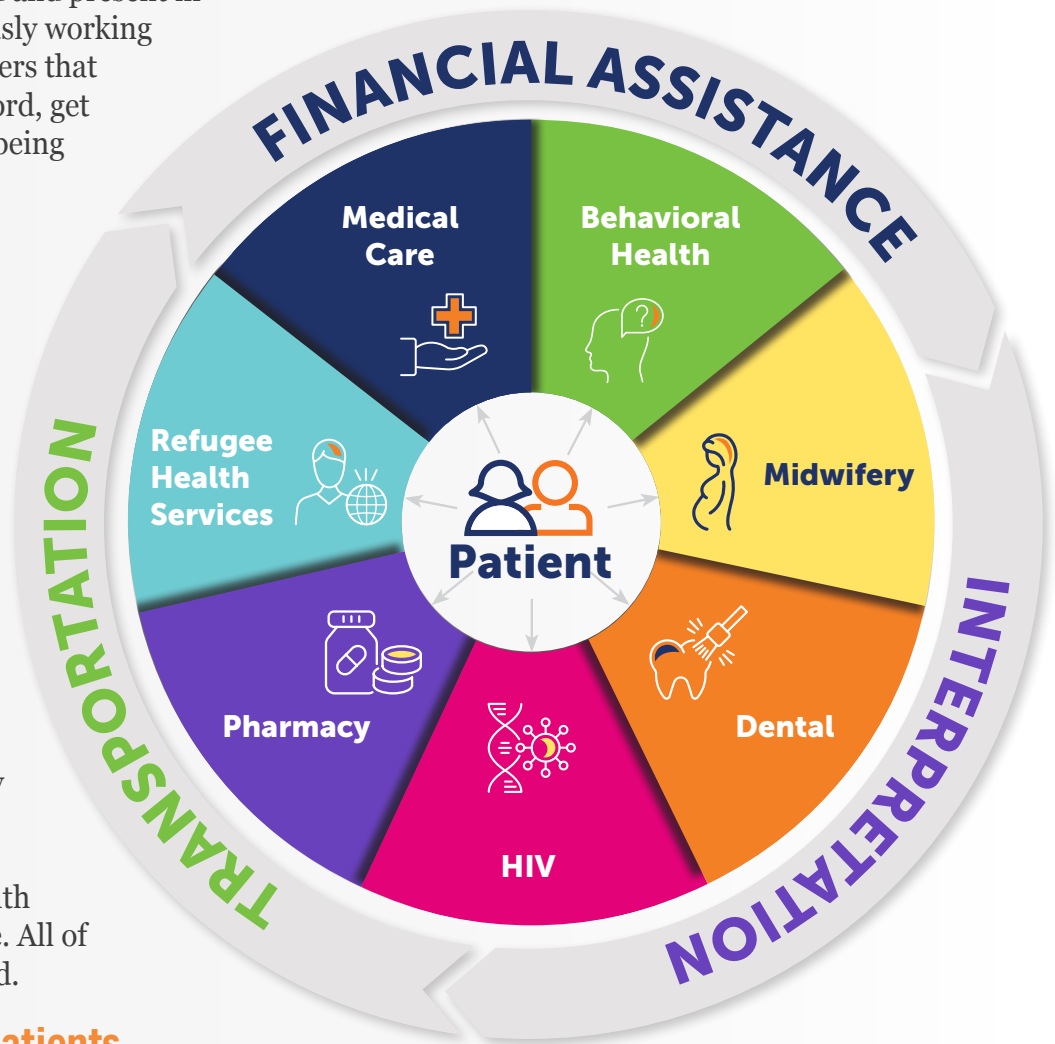
YOUR SUPPORT, OUR IMPACT

Patient-Centered Care

As a safety net health care organization, Neighborhood Family Practice (NFP) works to ensure that everyone has access to the health care they need and deserve. We are passionate about ensuring that nobody falls through the cracks, that nobody feels like they have been left behind or forgotten.

We do this by being physically located and present in the communities we serve. Continuously working to identify and remove common barriers that prevent people from being able to afford, get to and from, and understand what is being discussed during health care visits.

Our specialty is the delivery of integrated and comprehensive health care services for individuals and families navigating poverty, and others struggling to make ends meet. We are here for everyone regardless of age, race, ethnicity, gender, sexual orientation, gender identity, citizenship or place of origin, socioeconomic or insurance status. Our extensive scope of services includes primary medical care, preventive services including health screenings, behavioral health, midwifery, dental, HIV and pharmacy services. Care delivery is designed to completely wrap around the patient - helping each patient navigate the health care system and their own health care. All of this is done with health equity in mind.



Our goal is for everyone - patients, employees, and anyone who visits our health center - to feel welcome, heard, respected and a sense of belonging.

And, for everyone to have what they need for their health and wellness. This is who we are. This is what we do. This is our “why”, “how” and “what”... this is what makes us unique. We are able to do what we do best, thanks to the generous support of you, and others, whose hearts and minds align with our mission.

CARE IN ACTION

Hear From Our Patients



“My midwife Julie was such a great help. I’m so happy she was part of this labor and birth.”

– Raquel Sanata, NFP Patient



“NFP is great, and I feel connected here. My therapist helps me look at both sides of an issue and points me in the right direction. My nurse practitioner cares for my health, but also cares about me as a person.”

– Debbie, NFP Patient



“When I struggled with not having money to get my medication, NFP supported me. Dr. Wise (NFP primary care doctor) helped me get my diabetes in good control.”

– Nabil Habib, NFP Patient



During this Season of Giving...

Your gift provides **hope** and **peace of mind, comfort** and **joy** to those struggling to afford health care.

\$25

provides transportation to help patients get to and from appointments.

\$50

provides interpretation services for 27% of NFP patients whose preferred language is not English.

\$100

provides behavioral health services for a patient living with depression or anxiety.

\$250

provides medical appointments for the management of chronic conditions.

\$500

provides comprehensive prenatal care, labor and delivery services for a pregnant patient.

A donation of any amount makes a difference!



To donate, please return the enclosed envelope, or go to www.nfpmedcenter.org/give or scan the QR code.

NORTH COAST HEALTH FOUNDATION

Summer in the City 2023 – Thank You!

On Thursday, August 24, Neighborhood Family Practice welcomed 290 friends and supporters to Windows on the River for our annual Summer in the City fundraiser. The event raised \$140,329 which will be used to help remove common barriers to health care by providing patients with financial assistance, transportation and interpretation services.



SAVE THE DATE FOR A NEW EVENT!

2024 SOUP STROLL

A Community Builder
and Fundraiser

**SATURDAY,
FEBRUARY 24, 2024
12PM TO 3PM
CLEVELAND'S
GORDON SQUARE DISTRICT**



 **North Coast
Health Foundation**
A SUPPORTING ORGANIZATION OF NEIGHBORHOOD FAMILY PRACTICE

NFP invites you to bundle up and be a part of the inaugural NFP Soup Stroll! Event participants will sample a wide variety of soups offered by various restaurants while meeting new people and enjoying all that Gordon Square has to offer.

Tickets go on sale January 1, 2024. Watch your inbox and check social media for information on how to buy tickets then!

About the North Coast Health Foundation

The North Coast Health Foundation is a nonprofit 501(c)(3) supporting organization of NFP. The Foundation works to raise awareness of NFP's mission and services and to foster philanthropic support from individuals and corporations for capital, financial assistance, and health center operations.